

Kent Parent Partnership Service



Supporting families of disabled children and children with Special Educational Needs

Kent Parent Partnership Service aims to empower parents of disabled children and children with Special Educational Needs to be fully involved in their child's education and development.

To book a training session or find out more about our **School Support** please contact:

Kent Parent Partnership Service



Telephone
01622 350640

Email
partnershipwithparents@kent.gov.uk

Website
www.kenttrustweb.org.uk/pwp

For informal discussions

Contact your local Development Officer:

Districts	Details
Shepway Tonbridge & Malling Tunbridge Wells	Kerry Miles Office 01622 350640 Mobile 07540 669918
Canterbury Dover Swale Thanet	Gill Montgomery Office 01622 350640 Mobile 07867 906147
Ashford Maidstone	Jean Robinson Office 01622 350640 Mobile 07867 906148
Dartford Gravesham Sevenoaks	Lauraine Wood Office 01622 350640 Mobile 07595 089230

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Free independent, confidential, impartial advice and support

School Support

Kent Parent Partnership Service (KPPS) is a statutory and impartial service operating at arm's length to the Local Authority.

By impartial, KPPS understands the meaning to be:

- not favouring one side over another
- treating all parties respectfully
- not having vested interest in the outcome of any discussions

It is our statutory duty to support schools in working with parents* and increasing parental confidence in SEN. We provide a comprehensive, accessible and flexible range of services.

Further develop the skills of school staff in managing difficult situations:

- Workshops in effective communication and negotiation skills
- Workshops to develop solution focused approaches
- Devise a programme of support with school staff to effectively manage individual parent's issues and challenging situations

Encourage parental participation:

- Provide workshops on how to have effective conversations with parents
- Facilitate meetings between school staff and parents
- Provide tailored training in parental participation and involvement
- Support development of parent friendly policies and practice in working with parents
- Initiate school based supported groups and training for parents
- Support self assessment procedures in working with parents

Disagreement Resolution is designed to achieve early and informal resolution of differences of opinion:

- Workshops in promoting good communication and sharing of information between schools & parents
- *Facilitate disagreement resolution meetings:*
 - Informal discussions to promote early understanding of the issues and possible solutions
 - Mediation facilitated by KPPS

Support with SEN processes:

- Disseminate information on SEN processes at information events and forums
- Work with school staff to ensure parents are aware of "what goes on in the classroom?"
- Personal support (face to face meetings) for parents of children with SEN and disabled children

Support Governors in developing a whole school approach to working in partnership with parents:

- Raise Governor/school awareness of KPPS and other services available
- Develop a whole school approach to working in partnership with parents
- Facilitate workshops on SEN procedures for SEN Governors

*parents include all those adults with parental responsibility