

NST ACTION PLAN

Aim	Description	Person Responsible	Actions	Impact / Outcome	Complete / In progress
We will work together better across agencies					
<p>Organisation of "Visioning" - stakeholder events.</p>	<p>2 locality stakeholder events to engage key partners in the proposed changes to CAMHS, 1 East Kent, 1 West Kent.</p>	<p>Karen Sharp.</p>	<p>West Kent event 16th December. East Kent event 6th January. Agree core offer, common point of access pathway and services for LAC.</p>	<p>Partners feedback NST recommendations and consulted on Community CAMHS model.</p> <p>Single and simple process point for CAMHS access agreed across stakeholders particularly for GPs.</p> <p>Contracts negotiated with CAMHS Access Points contracted from April 2011.</p> <p>Access points clear across Kent by 2011.</p> <p>Reduction on waiting times monitored.</p>	<p>Feedback incorporated in the Community CAMHS model.</p> <p>Contracts specify resourcing CAMHS access systems.</p> <p>Complete.</p>
<p>Identify champions across all agencies.</p>	<p>All organisations within Kent Children's Trust to identify champions/lead for EWB/CAMHS strategy group.</p>	<p>Lorraine Goodsell.</p>	<p>All organisations to identify champions/lead for NST group.</p>	<p>Champions across organisations to be represented on the EWB and CAMHS strategy group.</p> <p>All agencies to have champion in EWB and CAMHS agenda.</p>	<p>Membership revised. ELS to be further consulted.</p>
<p>Ensure effective governance of delivery of the EWB and CAMHS agenda.</p>	<p>Revised terms of reference, membership and focus of the EWB and CAMHS strategy group.</p>	<p>Lorraine Goodsell.</p>	<p>Strategy group to reconsider accountability structure and membership.</p>	<p>Clear accountability for action plan agreed through KCT review.</p>	<p>Terms of Reference agreed June 8th 2011.</p> <p>Feed back to KCT review to ensure scrutiny arrangements of EWB and CAMHS agenda.</p> <p>Child Health Strategic</p>

NST ACTION PLAN

					Commissioning Group to be established Sept 2011.
Joint Commissioning.	Develop pooled budget to maximise resource and jointly commission outcomes. Development of partnership agreement between procurement in KCC, WKPCT and ECKPCT. Identification of funding streams across PCTs and KCC.	Helen Jones and Karen Sharp	Endorsement and agreement of aligned budget to be signed off by PCT Boards in July 2012.	Emotional Wellbeing and Community CAMHS model commissioned. Reduction in waiting times. Earlier intervention for CYP.	Aligned budget and Recommissioning in KCC and NHS approvals process.
Development of partnership agreement between procurement for KCC, WKPCT and ECKPCT.	The development of an agreement between procurement departments to ensure that aligned commissioning decisions can be effectively managed and implemented.	Helen Jones and Karen Sharp.	PCT and KCC agreement of procurement process for pooled budget.	Joint process for procurement in agreement by KCC and PCT's by July 2011.	Draft in place under review by Heads of procurement and legal teams. To be agreed by July 2011.
Provide information for young people, families and referrers about EWB, mental health and mental health services.	Families and professionals are aware of what they can do to build good mental health and understand eligibility for and referral criteria services.	Ian Darbyshire, Helen Jones + Healthy schools leads.	To ensure information is more readily available and clearer including web based information.	CYP and families informed how to develop good emotional health and understand how to access services.	Current services continue to promote their services. Healthy schools focussed on PSHE and SEAL. Common Access Points in progress across Kent. Will need to slip promotion of some services until confirmation of services following KCC commissioned service review (October 2011)

NST ACTION PLAN

Produce a new Kent EWB/CAMHS Strategy.	Refresh existing CAMHS strategy to include new legislation, NST recommendations, core offer and agreed roles and responsibilities.	Lorraine Goodsell.	Update strategy to reflect new National Mental Health strategy, local agreement of core principles of services and the redesign of service.	Strategy for sign off at EWB and CAMHS strategy group in September 2011 pending approvals process.	In progress.
Improving the Workforce					
Development of workforce competencies and training for all agencies supporting the emotional health agenda.	Workforce development strategy to develop an integrated joined up approach to Emotional wellbeing training across universal services.	Helen Jones, Carrie Beech. Alex Hassett.	Promote training programmes for universal practitioners including "Solihull", "Everybody's Business" and Commissioning guidance.	Workforce trained to deliver early intervention. Commissioning guidance for schools on therapeutic services provided by November 2011. Solihull training delivered to further 350 universal service professionals in 11-12. Piloting on line training "everybody's business with 50 professionals trained in 11-12.	In progress. Short term task group established to review sustainability of Solihull. + Solihull Approach training will be on CPD on-line. CB exploring further emotional well-being and mental health training within the school setting Exploring a pilot of mental health awareness training one in each locality. DH Think Tank in May 2011.
Needs assessment to understand need in Kent and map service provision.	Develop needs assessment to establish prevalence and need. Review current workforce and services against need.	Jess Mookherjee.		Services re- commissioned in line with needs assessment in Kent. Approval July 2011.	Dr Alex Hassett CAMHS pathway report completed by April 2011. Needs Assessment completed June 2011.

NST ACTION PLAN

Development of participation framework for children, young people and their families using EWB and CAMH services.	Framework to include routine collation of feedback and complaints, quality standard "You're Welcome" kite mark process	Ian Darbyshire/ Mark Bowles	"You're Welcome" standards to be applied to all services. Process for analysis of complaints developed.	All commissioned services to be You're Welcome accredited between April 2011 and 2012. This will ensure CYP engagement throughout commissioning process.	Participation framework developed. You're Welcome within service specifications complete. Accreditation process to start April 2011. Review of services October 2011.
Development of common point of access/referral point for primary mental health and emotional wellbeing services.	System to enable simple and consistent access for Emotional Wellbeing/ CAMHS services. Development of multi agency primary mental health workers. Linked to CAF and SPA.	Barbara Salter.	Stakeholder events to develop pathway. GP's and CAF coordinators to agree pathways.	Simple and clear access to CAMHS services. CYP linked to Early intervention services through Common Assessment Framework process when multi agency intervention is required.	Agreed and in contracts by April 2011. All CAPS to be in place by September 2011.
Transition from child to adult services is smooth.	Transition protocol developed between service providers.	Barbara Salter/Vanessa Fowler.	Transition protocol consulted on with all key groups including providers and GPs. Protocol implemented with review of impact.	All services work in line with transition protocol and CYP experience smooth transition.	Protocol agreed and shared in June 2011. Review of impact planned for September 2011.
Prioritising Vulnerable Children and reducing the number of vulnerable children					
Improve targeted support to LAC.	Eligibility criteria, prioritisation, performance indicators and access to services reviewed.	Ian Darbyshire / Caroline Friday.	All health service specs specify LAC priority group for services including CAMHS.	100% of LAC identified as having mental health need referred to appropriate service and outcome monitored by LAC nursing team.	Service specs revised for roll out from April 2011. Performance monitored throughout April 2011.

NST ACTION PLAN

<p>Strengthen referral pathways for specific conditions e.g. ADHD.</p>	<p>New pathways with shared prescribing arrangements. Parenting support groups provided and universal service professionals trained..</p>	<p>Barbara Salter.</p>	<p>To be agreed through expert group with recommendations implemented from April 2011 through LCTs.</p>	<p>Shorter waiting times for CYP with ADHD and ASD within locally based clinics. Increase in individual and group interventions for CYP with ADHD/ASD. Improved pathway of care between child and adult services. Revised prescribing and shared care protocols agreed with GPs.</p>	<p>LMC consulted in March. Further work needed for Shared Care arrangements. Revised to Sept 2011. Investment secured from April 2011 for West Kent. Business case for adult and child pathway developed June 2011.</p>
<p>Ensure clear and transparent access to Specialist CAMHS for 16-18 year olds.</p>	<p>Review investment and services for 16 - 18 year olds. Agree and implement up to 18 year old services across Kent. Initial recruitment in place by April 2011, and full service by June 2011.</p>	<p>Lorraine Goodsell</p>	<p>Investment secured and contracts negotiated across East and West Kent for implementation by April 2011. Recruitment slipped but recurrent funding now secured. Recruitment in progress.</p>	<p>CAMHS service provision for 16 and 17 year olds across Kent.</p>	<p>Investment secured in EK and WK for April 2011 onwards. Payment on delivery of service agreed. Recruitment in progress. Annual activity 3000 therapeutic sessions per year.</p>
<p>Reduction in Waiting Times to Specialist services.</p>	<p>Waiting times reduced to specialist services.</p>	<p>Ian Darbyshire/ Paul Haith (EKHUFT) Justine Leonard (KMPT).</p>	<p>Common access points negotiated. Trajectory for improvement agreed.</p>	<p>Waiting times for assessment across Kent under 18 weeks by October 2011. Treatment times baselined and trajectory agreed by July 2011.</p>	<p>Progress across Kent. 70% West Kent referrals under 17 weeks. Monthly performance information agreed with KMPT and EKHUFT. KMPT new data system (Rio). EKHUFT block contract specifies CAMHS performance data to be included.</p>

NST ACTION PLAN

<p>Improve understanding of and service response to Deliberate Self-Harm (DSH).</p>	<p>Improve information about DSH and how to respond at all tiers.</p>	<p>Barbara Salter.</p>	<p>Develop a DSH protocol for all tiers of service including universal.</p>	<p>Appropriate services for young people who self harm.</p>	<p>Review to start June 2011. Increased investment for out of hours services from April 2011 in West Kent.</p>
<p>Improve residential provision of mental health services for children and young people.</p>		<p>Lorraine Goodsell.</p>		<p>Care for CYP in need of residential service, within Kent. Improved efficiency with £1m planned savings in 2011/12.</p>	<p>Woodlands Hall opened in April 2011 providing a Kent based service.</p>