

Your team. Your needs. Our job.

Domestic and International Service

Contact us in respect of the following:

- Account Enquiries & Information
- Audit Letters
- Autopay
- BACS Recalls
- Balance Enquiries
- Bankers Draft Requests – Domestic & International
- Branch Enquiries
- Changes To Account Details
- Charges, Fees & Interest Enquiries
- Chequebook & Paying-In Book Requests
- Closing Accounts
- Currency Orders
- Encashments & Wages Breakdowns
- Exchange Rate Enquiries
- Inter-Account Transfers
- Interest & Balance Certificates
- Mandates – New & Amendments
- Payment Queries – Domestic & International
- Standing Orders & Direct Debits
- Statement Enquiries & Requests
- Stopped Cheques



Corporate Service Team Telephone Number:

Corporate Service Team Fax Number:

Team Manager:



Corporate Service Team Address:

CHAPS and International Payment Instructions*

CHAPS Payment Fax Number:

International Payment Fax Number:

By Post:

Please note that when dialling from abroad, some international exchanges are unable to connect to 0845 numbers. In such instances, you can contact the Corporate Service Team using the telephone and fax numbers noted below:

Corporate Service Team Telephone Number:

Corporate Service Team Fax Number:

CHAPS Payment Fax Number*:

International Payment Fax Number*:

*Payment instructions are accepted by fax from customers with existing authorities in place.

Calls may be recorded. Further copies of this contact sheet are available on request from your Corporate Service Team.