



Kent Children's Trust News

Kent Children's Trust Newsletter June 2010 Issue 11

Introduction

Dear colleagues and readers of Kent Children's Trust news



There have been some significant changes and developments, locally and nationally, since our last newsletter. I thought it might help to start with an overview of some of these, many of which are picked up in more depth in the newsletter, along with some really inspiring examples of good practice and creativity in children, young people and family services, including our schools and children's centres.

The review of Kent Children's Trust last year has kickstarted a significant change programme, not least moving to 12 district based teams and local boards, from the existing 23 Local Children's Services Partnerships. KCC children, families and education services are all moving into this model from September onwards, and our partner agencies are in discussion about how they will work alongside us.

There are draft terms of reference for the 12 new Local Children's Trust Boards (LCT), and we recently had a really excellent session with the current chairs and managers of the LCSPs. Many are already pairing up to match the new districts, and we heard some great examples of what has been achieved over the past few years by combining effort, commitment and resources. We want to continue to support these local efforts by evolving into the new LCT Boards.

The Kent Children's Trust model will help to deliver the vision of the Kent Partnership for the whole county, and we are really pleased there is so much support for what we are all doing.

We are also reviewing the Kent Children and Young People's Plan, to develop a new, resourced, plan for 2011-14. There are some emerging priorities which we want to test out with all our partners and most importantly with children, young people and families. There will be a public consultation starting at the Kent show, under the banner of "what makes a good childhood in Kent?"

All of this needs to be in the context of radical changes in the national political arena and increasing pressures on public sector finance. I have circulated a

summary of some of these changes and this is available again at [www.kenttrustweb.org.uk/UserFiles/CW/File/News_Articles/Childrens_Services_Policy_Briefing - June 2010v2.pdf](http://www.kenttrustweb.org.uk/UserFiles/CW/File/News_Articles/Childrens_Services_Policy_Briefing_-_June_2010v2.pdf)

I am sure we all noted the immediate rebadging of the government department as the Department for Education, and the very high profile proposed changes for schools with the extension of academy status and free schools. We are in discussion nationally and locally about these proposed

In this issue

- Kent Children's Trust Review 2
- CYPP 2011-2014 3
- Ladettes toLadies 5
- My Place 6
- Children and Families Enterprise Project 7
- Workforce Voices 8
- Change in Motion 8
- KCT: Putting children & young people at the heart of our services 9
- ECM discussion group 10
- Kent Primary Children's Council 11
- KCT Change for Children programme 11
- Working with the CSP 12
- Children's Centres 13
- Communication Friendly Spaces 14
- LCSP & Partners Workshop 15
- Job Centre Plus & Kent Fire & Rescue 16
- Community action opportunities 17
- Tackling family poverty 18
- Kent Savers 19
- Total Place 20
- CFE restructure 21
- ContactPoint 21
- New Health Commissioner 22





changes, but the view from schools, and our political leaders in Kent, is still very affirmative of collaboration between schools and other children and young people's services, no matter what organisational changes there may be.

The DfE maintains the current range of statutory responsibilities and requirements, with the new ministerial team fully reflecting the broad children, young people and families agenda, alongside a clear focus on education.

Also, despite some concerns that the Coalition Government might move away from the concept of Children's Trusts, it is clear that ministers really do mean that local areas should decide what suits them best. From our discussions so far, there is huge enthusiasm in Kent for moving forward together to gain the benefits of shared planning, commissioning and delivery around local schools, children's centres and communities. In fact there is a growing enthusiasm to ensure we are fully connected with adult services so that we can best respond to families, and that we do really connect with local people to take our agenda forward. There have also been some suggestions of broadening the name of KCT to reflect this. What do you think?

Meanwhile, we are already seeing grant reductions for the current year, and we will all have to concentrate on what really works and is most cost-effective when planning for the months and years ahead.

I am delighted that so many examples from Kent are getting picked up in regional and national exemplars of effective practice, and we will all be looking to these as the way forward from now on.

Rosalind Turner
Managing Director CFE

Kent Children's Trust Review

During 2009 the Kent Children's Trust worked with the national Commissioning Support Programme to review our children's trust arrangements. The aim was to identify strengths and areas of development to ensure we have best possible arrangements in place to improve outcomes.

Seven key actions were agreed as result of the review and a multi agency Change for Children (C4C) team has been established to drive these actions forward. You can read more about the actions and the C4C team on pages 11 and 12.

We have much to do but I am pleased to report significant progress is being made:

- the KCT Executive has been re-established as a strategic commissioning group and is meeting monthly with new terms of reference
- joint commissioning plans are being developed for parenting and teenage pregnancy and we are planning commissioning training for the autumn
- needs assessment for our new CYPP is in full swing - read more on pages 6 and 7
- draft ToR are available for the new LCT Boards and by the end of October we will have the new LCT Boards up and running.

Most importantly we are continuing to prioritise the views of children, young people and families. The KCT Board have reviewed its public reference panels and will be receiving the findings of the Children and Young People of Kent survey at their meeting on 24 June.

You can read more about the KCT review and change process at:
www.kenttrustweb.org.uk/Children/kct_change_for_children.cfm

POSITIVE ABOUT OUR FUTURE: Kent's Children and Young People's Plan 2011-2014



Positive about our future

Kent Children and Young People's Plan 2006-2011



Why have we got a Children and Young People's Plan (CYPP)?

Currently there is a statutory requirement for all Local Authorities to have a CYPP. The CYPP is an agreed joint strategy for services affecting children and young people. It articulates the local vision for all children and young people in an area, by setting out how all partners will cooperate to improve the well being (the five ECM outcomes) of local children and young people.

In Kent our plan sits at the heart of children's services and puts into words our vision for the future. It is vital in helping to bring agencies together to turn our vision into reality by addressing the needs and aspirations of children and young people. The plan does not include everything we want to do but focuses on those things we believe we can change for the better if we work together.

Kent's Children and Young People's Plan 2011-2014 will be our third plan and will build on the progress made from early plans in terms of improved outcomes for children and their families and integrated service delivery. Successes to date include:

- Excellent progress on Extended Services, Children's Centres and the BSF programme.
- Improved early years settings and Early Years Foundation Profile.
- Many opportunities for young people to have their say and get involved in decisions that affect their lives, including the creation of the Primary Children Council and the Children in Care Council.
- A consistently low percentage of 16 -18 year olds not in employment, education or training.
- Strong arrangements for agencies to work together to keep children and young people safe.

Our third CYPP will show how partners will continue to work together to improve outcomes. This will be achieved by commissioning services to address locally identified needs, integrating provision, focusing on early intervention, safeguarding, and mitigating the effects of child poverty (in line with the local poverty strategy - see page 17).

The current plan is available at: www.kent.gov.uk/education_and_learning/plans_and_consultations/education_plans/children_young_peoples_plan.aspx

Kent's Poverty Strategy (under development)	Vision for Kent			
	Kent Partnership Local Area Agreement 2			
	Kent Children & Young People's Plan 2011-2014			
	e.g. PCT operational plans	e.g. 14-19 plan	e.g. Youth justice plan	Kent Children's Trust 2020 Children and Young People's Workforce Strategy

Kent's CYPP 2011-2014 will also set out what action will be delivered by which partner/ship and which resources partners will commit. The plan will be embedded within the Vision for Kent and will be aligned with partners' plans.

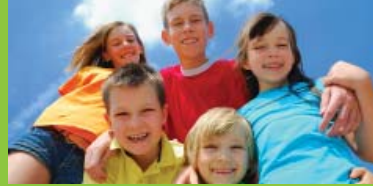
Who is responsible for the CYPP 2011-14?

The Kent Children's Trust is responsible for preparing, publishing, reviewing and revising our plan (as set out in the Apprenticeship, Skills, Children and Learning Act 2009.) All KCT partners share this responsibility and must actively engage decision makers within their own organisations.

Statutory guidance on the new Children and Young People's Plan was published in March 2010

<http://www.dcsf.gov.uk/everychildmatters/download/?id=8153>

All partner agencies will ensure that the approval of our new CYPP and the resources to deliver our CYPP are included within their budgetary cycles. **KCT must publish the new style CYPP by April 2011.**



How will we create Kent's CYPP 2011-14?

The KCT Executive Group will lead the development of the CYPP. This will involve 6 key stages:

Information relating to each key stage of the development and a detailed timetable, created with KCT partners, is available at www.kenttrustweb.org.uk/children/kct_cypp_2011_14.cfm This illustrates the interdependencies of various key stages.

- Needs assessment
- Engagement and consultation
- Commissioning plans
- Resources (and budget process)
- Approval
- Publication.

Where are we now?

<p>March 7 emerging areas of need agreed: Emotional and mental health Healthy start in life Safeguarding Primary aged children's learning Adolescent engagement Housing /accommodation Family Poverty</p>	<p>April A model for an operational joint commissioning plan was considered. The Change for Children team began to undertake in depth analysis of the 7 emerging areas of need in order to identify the priorities for our CYPP.</p>	<p>May 'What our next CYPP will look like' agreed. Our CYPP will provide a framework for local integrated delivery across the 12 LCT areas. The new CYPP will include a 'District page' setting out the key needs of children and young people and families in that area and the key targets to improve outcomes, supporting the approach for the new Sustainable Communities Plan and the Total Place approach at the local level.</p>
--	---	--

What's next?

<p>June Engagement exercise with the public, children and young people and stakeholders, in addition to ongoing participation exercises.</p>	<p>July Prioritisation of emerging areas of need to inform Medium Term Planning process. Kent County Show engagement exercise.</p>	<p>August Drafting of our new CYPP in partnership with Local Children Trust Boards. Ongoing development of detailed commissioning plans.</p>
---	--	--

Who will contribute to Kent's CYPP?

All KCT partners are asked to actively raise awareness within their organization of the importance of our CYPP in delivering outcomes for children and the joint statutory responsibility of all partners to develop the CYPP. Engagement with children, young people and their families will be at the heart of the whole CYPP process.

Where can I get more information?

For more information or to contribute to the development of our new CYPP please visit the CYPP 2011-2014 webpage at www.kenttrustweb.org.uk/children/kct_cypp_2011_14.cfm or email cyppconsultation@kent.gov.uk . Alternatively, contact:

Karen Mills, Planning Manager, CFE, KCC
karen.mills@kent.gov.uk
01622 694531

Amy Watson, Planning Officer, CFE, KCC
amy.watson2@kent.gov.uk
01622 694613

Improving lives for children, young people and families across Kent

The Kent Children's Trust is committed to improving the health, safety and well-being of all children and young people. Across the county there are many examples of services working together in creative ways to meet need and to engage children, young people and families in developing new and innovative approaches. Throughout this newsletter we have featured case studies which show the power of partnerships and multi-agency working to improve outcomes. As we face a period of funding cuts and limited resources it will be more important than ever that "services pull together" and work alongside local communities to find fresh ways to tackle disadvantage and need.

I hope you will find these case studies as uplifting as I have. They are a timely reminder that we need to empower staff working directly with families to develop joined-up services that make sense for local communities.

Joy Ackroyd - KCT Partnership Manager joy.ackroyd@kent.gov.uk

Ladettes to Ladies - Supporting girls at risk of exclusion



Cranbrook and Paddock Wood LCSP sponsored a pilot project at Angley School, loosely based on the TV programme, Ladettes to Ladies. Fifteen Year 9 girls took part in "The Change Programme" which lasted 10 weeks and was delivered mainly in house with some external facilitation. Girls were identified if they had demonstrated risky behaviour, were at risk of exclusion or had withdrawn from school.

Aims of the programme were to raise self esteem, encourage positive participation, engage in learning and improve life skills. Parents were also encouraged to get involved in the programme so that messages were reinforced at home.

Sophie - "I found out that I can be really confident when I want to be and do things I thought I would never do. It's given me a really big confidence boost and I will try my best in everything because I know I can do better than I think."

The programme included:

- Team building day
- Personal safety
- Healthy eating
- Presentation skills
- Makeover
- Fundraising for a fashion show which the girls organized
- CV/ Interview skills
- Engaging in a sport/ physical activity
- Keeping a diary.

Chelsea - "The Change project helped me become more confident about myself and helped me to work together with other people. I will try to put more effort in and try everything"



The programme ended with an awards ceremony with parents where the girls dressed up and were given bespoke awards to reflect their individual journeys. Every girl participated wholeheartedly in the course, friendships were forged, attendance improved, relationships with parents strengthened and the girls are now keen to become mentors for next year's cohort. Staff and parents have noted significant improvements in the girls' behaviour and engagement with school.

Quotes from participants:

Daisy - "I discovered I needed to change."

Abbie - "To try different things more often and give things more of a chance. Just go in with an open head and give everything a go"

Poppy - "I have changed my makeup (this was a massive step for Poppy)"

Hannah - "I think about life choices and I discovered that eating nicely is important"

For more information contact: [Julie Stones - LCSP Manager- Cranbrook and Paddock Wood](mailto:julie.stones@kent.gov.uk)
email: julie.stones@kent.gov.uk

My Place initiative - Providing a vibrant, accessible integrated youth provision to Dartford

Thames Gateway YMCA have been very supportive of the Local Children's Services Partnership arrangements in Dartford, working closely with a variety of partners offering support and challenge, to help solve some long standing issues in the area. One of these issues was engaging voluntary and community groups, the YMCA have assisted in brokering relationships and understanding with the local Council for Voluntary Service and other partner agencies. As a result a local Third Sector Forum has recently been set up with very positive results.

Testimony

"For a variety of reasons the LCSP Boards in NW Kent had historically found it difficult to engage the broader representation of the local third sector groups but with the support and work of the Thames Gateway YMCA we are really seeing positive change and partnerships between a host of local partners involved in children's services are now really beginning to flourish, with the local services beginning to feel more supported and empowered to find their own solutions."

Nick Fenton LCSP Manager - Dartford West

My Place



Artist's impression of new Dartford Hub

Through the My Place initiative the YMCA have been scrupulous in approaching and engaging key stakeholders, even before the project was given the final go-ahead. The engagement of local Headteachers has been a particular strength, and as a result Heads are now keen to be actively involved, some described it as "Total Place in action."



Services and activities that will be delivered as part of My Place include:

- Positive Activities
- Skills and Education Programmes
- Community Group Meeting Place and mobile outreach unit
- Volunteer and youth leadership projects
- Physical activity area
- Information, Advice & Guidance Inc. training & counselling rooms

- High specification music & media studio Inc. music rehearsal room & cafe.

The projects aims are:

1. 5360 young people will have accessed the centre and 90% will report that they now have a safe place to go that belongs to them.
2. 4200 young people will develop a greater understanding of the issues that affect them through accessing positive activities. Issues include: sexual health, drugs & alcohol, culture, healthy living and crime.
3. 3200 young people will feel more confident to influence decisions on the services they receive by active participation in consultation and evaluation of 6 new youth led projects.
4. 385 disadvantaged young people will have higher aspirations for their future employment by taking part in targeted training and education projects for young people.

For more information contact: nick.fenton@kent.gov.uk

Children & Families Enterprise Project - Dover Case Study

T was referred to the Children and Families Enterprise Project (CAFÉ) by Refuge Advocacy Services in December 2008. T had been in an abusive relationship for many years, and Social Services were concerned about the effect this had had on her four children. The children were living with their Grandmother due to the situation and T was desperate to have them back home.



After building up T's trust and engagement, the past six months have seen a vast improvement in her situation. A non-molestation order on the ex partner was obtained, and the CAFÉ worker attended various legal appointments with T in order for this to happen.

T is now very open and honest with Social Services, and is happy for them to do 'spot check' visits. As a result of this the children have been returned to her and, with the support of the CAFÉ worker, she has enrolled in a parenting group to build her confidence. The worker also attends Social Services core group meetings and family conferences.

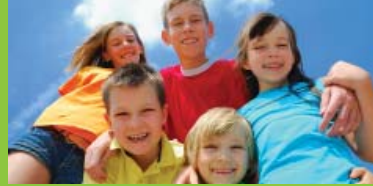
There were issues with a wide range of debts and unpaid bills, which T had hidden out of embarrassment. The CAFÉ worker spent time going through all the bills/red letters with T, and together they wrote to each company asking for a payment plan. T feels like the weight has been taken off her shoulders now that she has started to deal with this problem, which had snowballed dramatically over time. The worker is currently working out a budget plan

with T so that her finances are kept in better order. Support will continue until the family are fully settled and Social Services are happy to close the case.

For more information contact: Michelle Gill, CAFÉ Project Team Leader - 01303 856136

Email: michelle.gill@stgilestrust.org.uk Website: www.stgilestrust.org.uk

More case studies are featured on pages 13 & 14



WORKFORCE VOICES - A series of workshops in June

The KCT Workforce Integration Strategy Executive group believes that effective work with children, young people, mothers, fathers, carers and family groups is done by an effective workforce. The group is developing a children and young people's workforce strategy and wants to hear from a wide range of people from all the different agencies and organisations who are partners in the Kent Children's Trust before they meet again on July 22nd. What is the workforce saying about the support they need from their employers to be able to make the greatest difference for children and young people? What can the workforce tell us about strengths and needs in the lives of Kent's children, young people and families?

A series of half day workshops and drop-in sessions were organised in June and were open to all. We have had good attendance at the events in Ashford, Maidstone and Swanley.

The aims of the workshops were to:

- raise awareness of what the new Kent Children's Trust Workforce Strategy is about
- consult multi-agency groups on the priority standards for partner agency workforce strategies
- hear the "workforce voice" about the needs of children and young people to inform the new Kent Children and Young People Plan.

Each workshop ran for three hours (9.30am to 12.30pm and 1.30pm to 4.30pm).

For more details please e-mail: ann.christina@kent.gov.uk or stefani.thurkle@kent.gov.uk

Change in Motion: leadership development

On 19th May, Senior Leaders of Children's Centres, Schools and Children's Services across the County were given the opportunity to attend an inspirational conference on Motion Leadership, delivered by international leader on educational change, Professor Michael Fullan. Professor Fullan is Professor Emeritus of the Ontario Institute for Studies in Education of the University of Toronto and currently Special Advisor to the Premier and Minister of Education in Ontario.

The workshop explored ways in which leaders can effectively set change in motion and explained what is needed to accelerate and ensure effective change. Michael Fullan illustrated the dynamics of change with examples from Schools and Children's Services that show individuals, institutions and whole systems moving forward. Shifting between theory and practice, delegates were helped to:

- Understand and move with change
- Mobilise peers to collaborate
- Specialise in capacity building
- Promote learning as the work
- Drive forward with transparency
- Earn trust through integrity



It was a successful and inspiring day; comments included:

"Practical - reminds me of why certain things that I do are important, moved on my thinking".

"The conference was empowering and confidence building".

"It gave me a new perspective on leading change, shedding new light on key aspects of leadership".

Next Steps: In Kent we look forward to building on this work, setting up action learning sets with Canterbury Christ Church University to encourage delegates to support each other in their work, thus increasing understanding of each other's areas and pooling leadership expertise.

For more info contact: Helen Taylor, Advisory Service Kent helen.taylor@kent.gov.uk

KCT - Putting the views of children and young people at the heart of our services



The Kent Children's Trust is committed to participation with children and young people. As stated in the Trust's "Framework for Participation", a range of approaches are used - reflecting the fact that children are not a homogenous group and different children have different needs.

2009 Children and Young People of Kent Survey (NFER).

One of the key sources of information for the Trust, and for KCC, is the Kent Children and Young People's Survey. The 2009 survey was the third such survey and provides a wealth of information - nearly 40,000 completed the survey which must

make it one of the largest surveys of children and young people's views in the country.

The survey provides valuable information for planning and performance management at a county, local and school level. The main themes covered in the survey are the Every Child Matters outcomes and "Life in Kent", drilling down into topics such as healthy living, accessing information, bullying, attitudes to school and use of leisure time.

"83% of children (aged 7 to 11) say they like living in Kent and 84% of young people (aged 11 to 16) think that Kent is a good or okay place to live".

But not everyone likes where they live:

"I don't like saying to people where I live... because they look down at you because you live there and we sort of get a bad rep because we live here. But not everyone's like that at the end of the day".

(Homeless 18 year old quoted in the 2010 IPOs-Mori Survey of vulnerable young people in Kent).

On Being Healthy "77 per cent of children (aged 7-11) reported playing sports on most days and 56 per cent of young people (aged 11-16) reported exercising for an hour or more on most days."

On Enjoying and Achieving "68 per cent of children (aged 7-11) felt they were doing well at school and 80 per cent of young people (aged 11-16) felt they were doing at least quite well at school."

Having completed the survey for three years, it provides useful data on trends - showing improvements in many areas (such as reduced alcohol consumption amongst young people and reduced bullying) but it also highlights issues that services need to respond to (e.g. more information on relationships). Included in this years report are findings for particular groups of children and young people - such as children with SEN, Looked after Children, and children with English as an additional language.

A copy of the report is available on the website at:

www.kenttrustweb.org.uk/Children/kct_cyp_survey_2009.cfm

Children and Young People's Survey - discussion groups

It was recognised that some children and young people may not be able to access the survey in the on-line or paper formats. Therefore, some colleagues from various services worked together on a pilot project to seek the views of more 'seldom heard' children and young people.

Discussion Groups

Discussion groups were designed around the five Every Child Matters themes and some questions were translated into visual format using Widget software. The discussion groups were kept to a realistic time frame for the participants and included fun and interactive ways to answer the questions, including using visual answer sheets, voting cards and ballot boxes.



The framework of Every Child Matters was introduced using a specially designed poster and this was well received by all participants, with many commenting afterwards that they had a better understanding of ECM.

In total, nearly 100 children and young people (aged 4-18 years) participated in the discussion groups including:

- disabled children and young people
- young people absent from mainstream education due to ill health
- children and young people with learning and behavioural needs
- children and young people with English as an additional language (EAL)
- children with experience of exclusion.

Young People identified activities that they enjoy the most and use of the internet for social networking sites such as Bebo and Facebook and YouTube. In particular, some of the EAL students suggested they like to use these sites to keep in touch with people “social networking like Facebook to keep in touch with our relatives or sometimes just for fun”. A number of young people also

mentioned “Hanging out with mates” as one of their favourite things to do.

The Connexions young people suggested ways for Youth Services to encourage other younger people to attend:

“Get friends to persuade their friends to go” or “Get centres to host themed days. A lot of people make music, write lyrics, do MCing, could have a competition and have a battle of the MC, so they’re battling out with their lyrics. Have karaoke competitions”

Children and Young People’s Plan 2011

The next big project is to engage parents, carers, children and young people (and other stakeholders) on the development of the next Children and Young People’s Plan. This is an ideal opportunity to involve the people of Kent, to hear their views on a “Good childhood in Kent” and to find out what they would like to see in the next Plan. A programme of engagement will be starting in June including having a presence at the Kent Show in July. (If you are visiting this year’s show please call in to see us).

For more information on the Children and Young People’s survey and consultation on the Children and Young People’s Plan, please contact anthony.mort@kent.gov.uk

For more information on the discussion groups, please contact jennie.edwards@kent.gov.uk

Kent Primary Schools Children Council

At the November Kent Primary Schools Children Council meeting (which had the theme 'Children's Rights' coincided with the 20th Anniversary of the United Nations Convention on the Rights of a Child) children were asked their views on children's rights.

This March, some of the Kent Primary Schools Children Council members took part in a week-long workshop where they learnt about animation and modeling (similar to Creature Comforts models) which became the face behind some of sound bites recorded in November. All of the children thoroughly enjoyed this experience and the film was premiered at the March Primary Children Council. The film has been shown in many schools - You can view the 5 minute film called 'Voices Grow Louder' at: www.animateandcreate.com/films.asp?id=51



The Kent Primary Children Council is going from strength to strength. The March meeting took place in the Council Chambers at County Hall. The Council had decided to focus upon environmental issues for this meeting. A group of six members formed a journalist group and were given their own press enclosure and press packs and started the day with a briefing session. They spent the day interviewing people, taking notes and photographs. In the afternoon, the children created a newspaper entitled "The Children's Reporter"

For more information on the Kent Primary Schools Children's Council contact emma.jenkins@kent.gov.uk

KCT Change for Children Programme 2010-11

This is a very exciting and challenging period in the development of Kent Children's Trust. Following the Kent Children's Trust Review 2009 the KCT Board considered the key messages from the review and the main requirements from new legislation and statutory guidance for Children's Trusts and committed to developing a long term Change for Children programme. The Board also agreed 7 key actions for 2010 to strengthen our partnership arrangements and address the more immediate issues arising from the review which were reported in the last KCT newsletter.

In order to take forward these key actions the KCT Executive have established a high level multi-agency Change for Children (C4C) Team. The team are all very committed to taking this work forward and represent a broad cross section of experience at strategic and operational levels, Children's Trust key partner agencies and the diversity of Kent.

Members of the Change for Children Team

Agency

Health
Police
Localities/LCSPs
District Council
VCS
KCC CMY
KCC CFE
KCC KASS
Schools

C4C Members

Phil Kennedy
Lee Russell
Julie Stones & John Mitchell
Adrian Gowan, Zena Cooke, Suzi Wakeham
Denise Hatton, Alan Milner, Stephen Bell,
Judy Doherty
Jenny Robson, Andrew Hickmott, Joy Ackroyd
Michael Thomas-Sam
Deb Hines & Alan Barham

The C4C Team is the lead group to plan and manage the Change for Children programme for KCT on behalf of KCT Executive Commissioning Group. It is developing a strategic project plan for the delivery of the 7 C4C Actions, linking and rationalizing the related work streams, identifying any gaps and duplications in work, acting as a catalyst for change within their own agencies and across the wider Children's Trust.

The C4C Team has held 2 very successful workshops and has agreed how it will achieve these ambitions. The most pressing areas the team is currently working on are the development of the new Children and Young People's Plan (CYPP) and the transition of the 23 Local Children's Services Partnerships (LCSPs) to the new 12 Local Children's Trusts.

We have created an area of Trustweb where developments and papers will be shared which can be found at: www.kenttrustweb.org.uk/Children/kct_change_for_children.cfm
For more information: Jill Wiles, Policy Officer, Children's Trust and Health, jill.wiles@kent.gov.uk

Working with the CSP to enable commissioners to improve better outcomes for children and young people

The national Commissioning Support Programme (CSP) has been working closely with KCT for the past 12 months to develop our commissioning arrangements, led by the local lead for the Programme, Paul McGloin. The Programme offers different types of support to Children's Trust Boards, Children's Trust partners and commissioners, including:



- training and skills development
- leadership development opportunities
- intensive, bespoke support for each Children's Trust area.
- events, conferences and networks
- an online community where people can share learning and access resources such as case studies, tools and ideas.



Locally, Paul and the Programme have very much supported Kent's own review of Children's Trust arrangements using, for example, the CSP commissioning self assessment tool across partners to help identify priorities in the light of the new ASCL Act. Further joint work with the CSP will include developing the commissioning agenda of the 12 new Locality Children's Trust Boards and the leadership roles of Members around commissioning for outcomes in a two tier authority.

The Commissioning Support Programme wants to work with commissioners and others working in children's services to build a lively and engaging community of practice that will help commissioners achieve better outcomes for children and young people. The Programme offers commissioners from around the country the opportunity to come together at a range of practical, focused events and share good practice to accelerate local improvement and build a rich body of knowledge and insight which can be shared across all Children's Trusts.

These events complement and are supported by the content and collaboration tools on the Programme website: <http://www.commissioningsupport.org.uk/default.aspx>

Children's Centres - Double Celebration in Kent



The Children's Centre programme across Kent has cause for a double celebration. In March 2010 all 52 Phase 2 Children's Centres received full core offer status, whilst between November 2009 and March 2010 all 25 Phase 3 centres were designated.

In order to achieve full core offer status, centres were assessed against a number of key areas including integrated education and childcare, childminder support, family support and parental outreach, child and family health services, parental involvement and employment support.

After the assessment, a report was sent to each manager highlighting general findings, examples of good practice and areas for improvement.

To become designated, centres had to develop plans for how services - including integrated education and childcare, childminder support, family support and parental outreach, child and family health services, parental involvement and employment support - would be developed.

Managers were also required to carry out detailed consultations with the local community, parents/carers and partners to develop plans. This involved gaining a detailed knowledge of existing services within the catchment area in order to work with them to provide a seamless service for local children and families.

Together for Children, the agency working in partnership with the Department for Education (DfE) to support local authorities in the delivery of Sure Start Children's Centres, carried out the assessments. They highlighted the enthusiasm and drive of Centre Managers especially those that have not been open very long.

Some of the feedback provided to centres:

"Qualified, capable and well-motivated management and staff, engaging well with community across a rural area, and running well-attended services with good working relationships with partner agencies."

(Sunflower CC, Dover)

"The centre's approach to developing services across its reach area with the engagement of partners and parents is both outstanding and inspiring. It is remarkable achievement to get to this level in a relatively short time."

(Daisy Chains CC, Meopham)

"Health is a strong area for this centre, with particularly good involvement from Maternity Services. Though still less than a year old, working patterns are already changing in response to the close working between Health Visitors, Mid Wives and centre staff. Very impressive and encouraging work."

Edenbridge CC

For more information on Kent's Children's Centres visit: www.kentchildrenscentres.org.uk

Communication Friendly Spaces - Improving the learning environment for our youngest learners

Communication Friendly Spaces is a two year project in the Cranbrook and Paddock Wood area to engage all schools and pre-school settings across Early Years Foundation Settings in a project to improve the environment for learning and communication. Over 100 professionals including staff from three primaries, 9 pre-school settings and the Children's Centre were engaged in the first cohort in 2009. All other settings and schools are engaged in training and implementation from January to March 2010.

Families are participating in the project too by using the resource "Bags for Families". A celebration and launch event was held for Phase 2 of the project in autumn 2009 with 60 attendees. The training was underpinned and informed by best practice from local and national projects.

The training was delivered by Elizabeth Jarman Training Ltd in an interactive workshop style and each setting received a development visit to support with embedding this approach into practice. A launch and celebration event was also held, between phases, which allowed Elizabeth to give an overview of the measurable impact of the approach, illustrated by best practice from local and national projects.

Excellent feedback and outcomes were observed:

- An ECERS audit (Early Childhood Environmental Scale) carried out at a setting that had taken part in CFS training showed a 2-5 point increase in 4 items relating to the environment and a 1-2 point increase to maximum score in 5 items relating to interaction
- Impact report following CFS training gives clear examples of where environmental changes have impacted on children's well-being, behaviour and speaking and listening.

"The course was very inspiring! It has made me evaluate my classroom layout and environment and the areas that I have developed so far have already had an impact on the children's speaking & listening."

Judith Wheeler - Goudhurst and Kilndown CEP



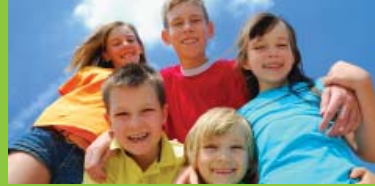
"We have already noticed a positive change in the children, staff and parents. I believe that the CFS way is a fantastic basis for any setting."

Jessica Payne - Kb's Day Nursery

Overall the project has proved to be extremely popular and successful in terms of outcomes for children and families and we are delighted that examples of practice from local schools and settings now feature in Elizabeth Jarman Ltd. publications and on the company website www.elizabethjarmanltd.co.uk

Photo used with kind permission of Jarman™

Contact Barbara Hall - Early Years Advisory Teacher - Cranbrook and Paddock Wood LCSP
barbara.hall@kent.gov.uk



LCSP and Partners Workshop - Wednesday 9th June 2010



Around 70 multi agency staff attended a half day workshop which provided an opportunity for stakeholders to be heard and influence Children's Trust arrangements at both strategic and local levels. LCSP Managers, Chairs, the Change for Children Team, members of KCT Executive Commissioning Group and other invited guests engaged in some excellent presentations and interactive group work exploring the transition arrangements from 23 Local Children's Services Partnerships to 12 Local Children's Trusts and the development of the new Children and Young Peoples Plan (CYPP) and Local CYPPs.

David Hughes, Chief Executive of Tonbridge and Malling Borough Council and member of KCT chaired the meeting and Leyland

Ridings, KCC member for Vulnerable Children and Partnerships facilitated a Q&A session with members of the KCT Board at the end of the workshop.

"A good chance to hear directly from KCT members about the strategic vision and future arrangements" LCSP Manager

Group work focussed on what the top 5 features of the new Local Children's Trust Boards should be and some of the common themes were:

- Local multi agency co-ordination of children's services.
- Shared local vision, ethos and values for children, families and communities.
- Evidence-based decision making.
- Maximising opportunities and enhancing what works well collaboratively.
- Streamlining/minimising duplication of work across all agencies.
- Clear and effective local planning and commissioning.

Groups also looked at the development of the new CYPP and discussed how the 7 emerging areas of need (see below) related to needs locally within districts:

- Emotional and Mental Health
- Healthy Start in Life
- Safeguarding
- Primary-aged children's learning
- Adolescent engagement
- Housing/Accommodation
- Family Poverty.



Feedback from the day was positive and comments included:

"It was good to see wider recognition of what LCSPs have achieved so far" LCSP Chair

"Great opportunity to share best practice and look at the emerging priorities with colleagues" C4C Team

For more information on the workshop contact james.harman@kent.gov.uk

Children's Trust Partnership working Case Study - Jobcentre Plus and Kent Fire and Rescue



Jobcentre Plus are a new statutory partner of Kent Children's Trust Board and this case study demonstrates the positive impact KCT arrangements are having on different agencies working together and sharing knowledge and resources.

Background

By attending various KCT Board meetings and in particular the 'visioning event', Jobcentre Plus (JCP) became aware, that safeguarding children is everybody's responsibility and they could do more. Although JCP already had stringent Health and Safety policies in place there was not, to date, a Children's Safeguarding Policy or any Safeguarding Training available for the staff.

"Jobcentre Plus have not to date, had a specific policy on safeguarding children or had specific training on the subject but now our SMT has an agreement that at least one person from every Jobcentre and some District Office staff will undergo the awareness training. What is more, also as a result of sitting on the Trust, Kent Fire and Rescue Service offered to do this training for us free of charge. I am really pleased that we are moving forward with this agenda and the partnership working is so valuable, I get excited when a plan comes together!" Jayne Faulkner - Job CentrePlus

Another KCT partner, Kent Fire and Rescue Service, who routinely train all their staff in safeguarding, offered to help Kent JCP to kick start the process and offered free safeguarding awareness sessions for JCP staff, until national policy is introduced.

The Training



Kent Fire & Rescue Service

On 17th March 2010, Alexa Kersting-Woods and Andy Bigginton from Kent Fire and Rescue Service delivered safeguarding awareness training for twenty-two JCP staff from across the County. The training was facilitated by Jayne Faulkner, a Childcare Partnership Manager with Jobcentre Plus and KCT Board member.

Sarah Hammond from KCC also delivered a session in the afternoon on the role of the Local Authority Designated Officer (LADO). This training has enabled a member of staff from each of Kent and Medway's Jobcentres and a selection of District Office Staff to gain a certificate in Safeguarding Awareness.

The training was extremely well received and welcomed by JCP staff and feedback from the candidates in connection with the Safeguarding Training included;

- Everyone agreed the training was very well presented and at the right pace.
- All found it very informative and timely.
- A number of the group stated that until the training was undertaken they could not see how safeguarding was part of JCP's business but now fully understand its relevance and importance.

The Outcomes

At the end of the session candidates were asked what they would like to see included in a JCP safeguarding policy. This exercise was very productive and highlighted eleven key points that the Policy should contain. It also allowed JCP to hear some of the concerns the group felt personally about making referrals and the trainers were able to address many of them straight away.

It is envisaged that this very valuable, worthwhile training will be repeated in the near future to incorporate more JCP staff, and to increase understanding of the safeguarding agenda throughout Kent.

Contact Jane Faulkner jayne.faulkner1@jobcentreplus.gsi.gov.uk or Sarah Hammond sarah.hammond@kent.gov.uk



Community Action opportunities for young people in Kent

Kent has been selected from over 35 local authorities to lead a new pilot encouraging young people aged 14-16 to get involved in local community action projects.

The Kent Youth Community Action Pilot, which has received £1.2m in national funding, will promote and deliver a wide range of local community action opportunities that appeal to the interests, skills and abilities of young people across Kent. Funding will also be available for young people to design and deliver their own community projects, making a difference in their local area by addressing the issues that they think matter most. 14 schools across Kent will be directly involved in the Pilot, receiving funding and support to engage 90% of their 14-16 year olds in a range of activities.

Each young person taking part will be able to gain 50 hours' experience, providing ample opportunity to develop new skills, build strong relationships with their local community, and apply their school-based learning in new real life situations. A separate project will be developed with schools in Margate to support the 'Total Place' initiative.

The 14 schools involved include:

- Herne Bay High School
- New Line Learning Academy, Maidstone
- Cornwallis Academy, Maidstone
- Oakley School (Special School), Tunbridge Wells
- Sandwich Technology School
- Sittingbourne Community College
- Simon Langton Girls' School, Canterbury
- Thamesview School, Gravesend
- Canterbury High School
- The Malling School
- Holmesdale Technology College
- The Towers School, Ashford
- Valley Park Community School, Maidstone
- Ridge View School (Special School), Tonbridge.



In addition, all secondary schools across Kent will receive support from School Advisers, who will be backed by the National Young Volunteers Service. The co-ordinators will work with schools to encourage their young people to get involved and to share expertise and ideas between all schools in Kent.

Sarah Hohler, Cabinet Member for KCC's Children, Families and Education Directorate said:

"Many young people in Kent are keen to be involved in their communities and to help out with local projects. There are many examples of young people making a positive difference and the Kent Youth Community Action Pilot will make available a whole range of further opportunities. We are delighted that so many schools and other local agencies are keen to support this exciting initiative."

The Youth Community Action Pilot runs from February 2010 - March 2011. For more details on the project, please visit: www.kent.gov.uk/youthcommunityactionproject

Tackling Family Poverty

Tackling family poverty and improving the life chances of the 53,000 children living in poverty in Kent are key priorities for the Children's Trust and the wider Kent Partnership - there is also a statutory requirement introduced by the Child Poverty Act 2010 for all Local Authorities to have a strategy for tackling poverty.



Eradicating poverty is high on the agenda in Kent. It is the first priority in Kent's current Children and Young People's Plan and also reflects the recently agreed Kent Partnership's overall ambitions for Kent which include a prosperous economy & full employment and working to ensure no-one is disadvantaged by where they live and narrowing the gap. It is clear that this is a cross-cutting issue which impacts on every area of family life. Lifting families out of poverty can only be achieved by children's, adult's and community services working together and approaching this as an integral part of their work. One of the ways in which Kent is leading on this agenda is by running the largest of ten national Poverty Innovation Pilots funded by the Central Government Child Poverty

Unit. Based in Thanet, Swale and Maidstone the Kent pilot works through existing partnership arrangements and focuses on developing and testing new ways of building up families' and communities' capacity and social capital. The learning identified as part of the pilot will inform national thinking and Kent's strategy on the issue. The Innovation Pilot is firmly focused on lifting families out of poverty by building resilience and focusing on tackling inter-generational poverty and enabling communities to create sustainable change from within.

The project is testing out these main approaches:

- Family Group Conferencing - Testing out FGC for the first time at a preventative level, using FGC to enable families who may be experiencing financial difficulties to come up with a plan to move themselves forward and provide some material support in order to help them do this.
- Family Learning - Using Family Learning to build families' skills, aspirations and engaging families on a pathway to learning.
- Capacity building for front line professionals - training working with these families on low incomes in order to improve referral routes and signposting to services
- New modules for the PSHE curriculum for children in secondary and primary schools to build their knowledge and resilience. It also has a set of locally targeted and developed projects to deliver its broad aims and test other approaches.
- Locally developed projects in response to local need - cross-cutting multi-agency projects specifically developed to address local need, this includes support for new arrivals, Thanet Think Family, a project for teenagers affected by domestic abuse in Swale and the Bulk Buying Project in Maidstone.
- Supporting agencies and initiatives which work to tackle poverty such as Kent Savers Credit Union and the Kent Benefits Partnership and the introduction of a discretionary fund for families on low incomes which was one of UNICEF's recommendations for eradicating child poverty. The pilot is linking coupling short-term support which tackles situational poverty with more sustainable long-term approaches to capacity building to mitigate its short and long-term effects.

For more information on the pilot, please visit our website for professionals by clicking on the following link and selecting innovation pilot from the left menu. www.kenttrustweb.org.uk/Children/childrenstrust.cfm or contact the Innovation Pilot Project Officer Esther Hamilton on esther.hamilton@kent.gov.uk or telephone 01622 694602.

We also have a website specifically for families:

www.kent.gov.uk/childrens_social_services/protecting_children/kent_childrens_trust/kent_innovation_pilot.aspx



Helping Kent people tackle poverty - Record breaking start for Credit Union

Family poverty has been identified as one of the highest areas of need in Kent and Kent Savers is a new Kent credit union that is offering an ethical approach to saving and borrowing money and have a number of plans aimed at tackling financial exclusion within low income families in Kent.

The recession coupled with the rise of availability of payday loans and unscrupulous loan shark lenders to meet the needs of families searching for a quick solution to debt has unfortunately meant many people are being exploited with sky high interest rates, intimidation and threat. Kent Savers provide a safe, economic and viable alternative which actually encourages saving as well as offering low interest rate loans.

Regulated by the FSA, Kent Savers customers are secure in the knowledge that all money they deposit is 100% safe, protected by the Financial Services Compensation Scheme.

By linking loans to savings Kent Savers can help move people's finances onto a more secure footing as they begin to save at the same

time they borrow. Kent Savers services will appeal broadly across the community by offering a return to the building society model of responsible lending and people focussed services. It aims to support the alternative economy and bring benefits to all.

In its first three months Kent savers has received over one thousand membership applications and over seen a hundred applications for loans - a record for a Credit Union in England: this has required the Gravesend based co-operative to hire extra staff to cope with the demand. Customer focus is highly important to Kent Savers and ensuring it can continue to deliver a first class service has led to a substantial investment in new IT systems which will enhance the operational procedures behind the applications.



Chief Officer, John Fowler, formerly Director of Seashells Children's Centre in Sheerness has worked with children and families in Kent for nearly ten

years; he says, "Kent Savers provides a very special service for those in need of financial support - we are trying very hard to address the financial needs of families and we believe we are offering really important and sensitive services."

Kent Savers offices are at The Old Town Hall, Gravesend.

For further information please call 0300 456 9990 or access the website at www.kentsavers.co.uk

Kent County Show 16-19 July 2010

Kent County Showground, Detling Hill, Maidstone

Our theme this year, "What makes a good Kent childhood? "the past, present and future aspirations for our services", is aimed at engaging our users in the development of the new CYPP

Teams from across CFE will be taking part with help from parents and grandparents from 3 schools and Libraries & Archives.

So come along to the Show this year to support the staff who will be on the stands. They are long days (7am-7pm) and its nice to see as many supportive faces during the day as possible.

We look forward to seeing you there!

For more details contact the CFE Communication Team communicationcfe@kent.gov.uk



Total Place

Led by:
Leadership Centre for Local Government
Supported by:
Communities and Local Government
Local Government Association
LGA

What is 'TOTAL PLACE' ? - All you need to know

The 'Total Place' initiative under the previous Government considered how a 'whole area' approach to public services can lead to improved local services at less cost. The principal element is to identify and avoid overlap and duplication between organisations. Customer involvement is also a key aspect.

There are 13 pilot areas participating in the scheme:

- Birmingham
- Bradford
- Coventry, Solihull and Warwickshire
- Croydon
- Dorset, Poole and Bournemouth
- Durham
- Kent
- Leicester and Leicestershire
- Lewisham
- Luton and Central Bedfordshire
- Manchester City-Region including Warrington
- South Tyneside, Gateshead and Sunderland.

Total Place full report:

http://www.kent.gov.uk/your_council/priorities_policies_and_plans/priorities_and_plans/total_place.aspx

Kent has three Total Place projects with the emphasis on extending joined-up solutions and collectively tackling obstacles:

1) Gateway Multi-channel

Modernisation of face-to-face, telephone and web customer services build on existing operational development and investment made by KCC, district & borough council partners.

The constitution of the Gateway Advisory & Delivery Boards are being updated.

2) Single Asset Management Strategy

The reduction of duplication in back-office work and a simplification of business processes in local government, health, police, fire, government agencies, church, faith and voluntary sectors. The aim is for a reduced requirement for property and other physical assets in the area. A cross-agency property board is being formed to oversee developments.

3) Margate Task Force

Thanet is one of the most deprived areas in Kent. Over the last three years, despite successful regeneration work, the deprivation has worsened, particularly in two wards, Cliftonville West and Margate Central. Through a single multi-agency management 'Task Force' key local partners are committed to radically different approaches to joint working and the pooling of co-located resources. Key principles include an 'invest to save' approach focused on shared intelligence, prevention, better services and use of resources.

Closer working with communities and customers aim to make services more responsive, accountable and effective. Co-production and innovation is at the heart of the neighbourhood plan where a greater understanding of needs and priorities will enable better matching of resources.

Total Place ethos: the team will be the multi-agency vehicle for tackling barriers; developing new ways of understanding the full cost of services to customers and demonstrating that the existing resources are effectively deployed. Local decision making: balancing agency and local perspectives will enable the deployment of resources towards shared priorities; encouraging and delivering preventative/"invest-to-save" innovations; and recycling savings.

Margate Task Force - Operating Outcomes

- Understand need and current caseloads/ overlaps
- Establish baselines for high cost cases
- Establish baselines and monitor placements (linked to Kent Placements Protocol)
- Agree Information Sharing protocols
- Agree single point of access, referral and assessment (lead worker)



- Agree strategy for housing interventions: acceleration of enforcement work; housing model/SPV; associated impacts e.g. homelessness; displacement.
- Key theme targets/deliverables: youth re-offending; apprenticeships take-up; school exclusions; crime; drugs/alcohol-related issues; teenage pregnancies
- Capability to evaluate success.

The Young Foundation has developed a 'taster guide' to tools for innovation for local government: www.youngfoundation.org/our-work/local-innovation/strands/local-government-innovation/innovation-methods-local-government/to

Visit the Total Place website for more information:

www.localleadership.gov.uk/totalplace/

CFE restructuring

We are pleased to now be able to update you with regard to our CFE directorate re-organisation. As we hope many of you will be aware we have reached the end of our formal consultation period which concluded on 24th May. We would like to thank you for the considered and constructive feedback you provided which has helped to inform our thinking.

We have taken some time to fully consider the wide range of responses we received and have implemented some changes to the proposals in light of their content.

We can only ever be as good as the strength of our partnerships and our new structure is a commitment to working in partnership, joint commissioning and working on prevention in our leadership role to bring together the new CYPP.

We are now progressing to the next stage of the process, final structures and all supporting information is now available online for staff and the recruitment process has begun.

www.kenttrustweb.org.uk/Communication/cfe_restruct_updates.cfm

I am sure you will understand that the coming weeks will be particularly busy and potentially stressful for staff as we make the transition to our new structure but I hope that you will continue to support them and CFE as a whole in our bid to rise to the challenge of providing the very best for all our children and young people within this new economic context.

Rosalind Turner, Managing Director CFE cferestructuring@kent.gov.uk

ContactPoint News Update

The Department for Education has confirmed that ContactPoint will be shut down. The statement said that "the idea of a single national IT database for all children has gone for good". The government gave assurances that the investment made won't be wasted because the technical expertise acquired will be used to protect those children most in need.

The statement does not set out alternative plans but options are being considered for national ways of signposting for vulnerable children. The government has also signalled its commitment to the National electronic Common Assessment Framework (NeCAF).

There will be an interim period during which ContactPoint will remain in operation before a managed shut down. Current users of ContactPoint are still able to use the system and will be told when the timetable for closure has been agreed. During this interim period, it is crucial that practitioners continue the shielding request and review process as the system is still live and being used.

Accreditation work for ContactPoint will still be required for NeCAF. This means partners should continue work towards accreditation. Advice will be provided about on which conditions to focus work.

The Project Board will continue with its work on integrated process, including CAF and Lead Professional, to support communication between services working with children, young people and their families.

New Health Commissioners appointed

Ruth Herron has been appointed Senior Commissioner for Teenage Pregnancy and took up post on the 7 June.



Joanna Wainwright Director of Commissioning and Partnerships said:

“Ruth has great experience and knowledge in this area of work and as a former LCSP Manager for Canterbury City and Country has wide links and contacts across partner agencies, and is committed to integrated locality working. I know that everyone will give Ruth their support to ensure that between us we can achieve a further improvement in progress against the national targets building on our recent success.”

Ruth's appointment comes shortly after the formation of a new Kent Teenage Pregnancy Executive Board, which draws together representatives from a range of key local partners to lead the design, delivery and review of the teenage pregnancy strategy in Kent. By working together across organisational boundaries, the group will ensure that young people across the county have consistent and fair access to advice, support and appropriate services that help them to make positive choices about their futures. The Board will report formally to the Children's Trust Executive Commissioning Group and will also be responsible for performance to the boards of the statutory partners.

Ruth said: “I am really looking forward to taking on this new commissioning role for reduction in teenage pregnancy. This opportunity will allow us to build on the recent trend of reduction and ensure better outcomes for children and young people. I am sure that we can support young people with information and skills to make informed choices with support through our Children's Centres and School Nurses. The ongoing links with pharmacies and C-Card schemes are also critical. My recent experience as a partnership manager has helped me to make links with many partners including health and the voluntary sector and the team will link across CFE to wider links with vulnerable young people and their families.”

Ian Darbyshire was recently appointed as the new NHS CAMHS Senior Commissioning Manager for West Kent PCT and Eastern & Coastal Kent PCT. Ian will continue to progress the joint commissioning agenda with our partners under the Trust's arrangements. Ian was previously the Children's Commissioner for Medway and has profound knowledge and many years experience in CAMHS, Health, local authorities and the Voluntary sector. Ian led on the Tier 4 procurement for Medway and has been an outstanding member of the Procurement Team. Ian is working with the CAMHS Team to deliver the highest quality of commissioning whilst steering the process through the current changes.

Key dates:

- KCT County Board meeting 24 June 2010
- KCT Executive Commissioning group meeting 16 July 2010
- Change for Children Priorities workshop 5 July 2010

If you have any feedback on this newsletter or suggestions for future newsletter items, please contact James Harman, Children's Trust Development Officer, and Trust Newsletter Editor: james.harman@kent.gov.uk

Accessibility Statement

For the visually impaired Adobe Reader/view/read out loud is an option to hear the newsletter if you have a sound card OR use the zoom tool to make the publication a larger font size on screen. If this is not a solution let us know and we will discuss your needs with you.

Tel: 01622 221201 Email communciationcfe@kent.gov.uk